

GREEN PLANET LED **USA**



SEPICN

We are committed to providing our customers a product that exceeds your expectations in both design and performance. We ensure this offering through our Warranty policy:

Limited Product Warranty. We warrant to the original purchaser, with proof of purchase, its delivered products should be free of defects in materials and workmanship for up to Five (5) years from the date of shipment.

We will repair, or at our option, replace it with an equal or greater of the defective product during the standard warranty period. This warranty applies only to the repair or replacement of the product and only when the product has been handled properly and installed according to manufacturer's installation instructions.

This warranty excludes defects resulting from improper installation or use, acts of God, fire, vandalism or civil disturbances. This warranty excludes field labor or service charges related to the repair or replacement of the product. Purchaser must notify us in writing within 60 days of noticing any defects. We recommend our products to be installed by a licensed electrician within the state of the installation.

Product replacement is our sole warranty obligation and is in lieu of all other remedies. All implied warranties end Five (5) years after purchase date. Liability for incidental or consequential damages is excluded. Some states do not allow limitation on how long any implied warranty lasts, in this case it may not apply to you. We reserve the right to change all warranties not stated in this limited warranty policy.

PROCEDURE TO FILE WARRANTY CLAIM:

Contact US Trade office requesting an RMA file # at (800) 676-0208 or contact your sales representative. You may also request via e-mail at info@greenplanetled.us.com. **Subject: RMA**