



**Hyperikon, Inc.**  
6255 Ferris Square, Ste A  
San Diego, CA 92121  
(888) 8GO-HYPE  
[www.Hyperikon.com](http://www.Hyperikon.com)

## Hyperikon - Dealer Warranty

This warranty only covers products manufactured by Hyperikon, Inc. (henceforth referred to below as Hyperikon) and does not cover any products manufactured by others. Hyperikon has Authorized Dealers (henceforth referred to as Dealers) which are entitled to sell, warranty and replace products under this agreement.

### 1. Warranty Terms:

(All Hyperikon LED lighting products are warranted for a period of five years from the date of delivery.)

- a. The products should be used under normal conditions or as recommended in the instruction manual.
- b. Prior notice is required to return an item. Hyperikon will not accept returned items without prior notice to either Hyperikon or an Authorized Dealer.
- c. During the warranty period, any products found to be defective will be repaired or replaced by Hyperikon free of charge.
- d. Hyperikon will return the products to the customer in working condition.
- e. Hyperikon does not issue refunds for defective products unless the product cannot be repaired or replaced.

### 2. Return Policy:

- a. Hyperikon will replace or repair defective products within 5-10 business days of our approved inspection of the returned products.
- b. Hyperikon will cover the shipping costs for defective products (return & replacement).
- c. Hyperikon will not be responsible for any costs or expenses caused by the following:
  - i. Product has been modified by the user.
  - ii. Product was not installed or maintained according to the manual or accompanying specifications.
  - iii. Product was subject to unusual physical or electrical stress, misuse or negligence.
  - iv. Other damages caused by the customer after receipt of the product.



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### 3. Return Procedure:

- a. Send an e-mail with the detailed product information to the Dealer or Hyperikon. The e-mail must include the Customer Name & Address, whom you purchased from, the original copy of this warranty and proof of purchase (original purchase invoice).
- b. Obtain approval from either the Dealer or Hyperikon and a return label will be processed and sent to you.
- c. Return product to Dealer or Hyperikon and products will be inspected and tested to verify defect upon arrival.
- d. Replacement or repaired product will be returned within 5-10 business days.
- e. Any fees incurred for returned product that is not defective will be billed for prior to shipping product back.

Product Number: \_\_\_\_\_

Product Description: \_\_\_\_\_

Date of Sale: \_\_\_\_\_

Dealer Signature: \_\_\_\_\_

Dealer Name: \_\_\_\_\_